

ROLL No.....

NATIONAL COUNCIL FOR HOTEL MANAGEMENT  
AND CATERING TECHNOLOGY, NOIDA  
**ACADEMIC YEAR – 2017-2018**

COURSE : 1<sup>st</sup> Semester of 3-year B.Sc. in H&HA  
SUBJECT : Foundation Course in Food & Beverage Service - I  
TIME ALLOWED : 03 Hours MAX. MARKS: 100

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(Marks allotted to each question are given in brackets)

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- Q.1. Draw the hierarchy of F&B brigade of a five star hotel. (10)
- Q.2. Briefly explain the ancillary departments of food and beverage department.  
**OR**  
Give the classification of catering establishment. (10)
- Q.3. Describe the various sections of Food & Beverage department in hotels. (10)
- Q.4. Explain in details about the attributes of a good waiter.  
**OR**  
Explain the various duties and responsibilities of Food & Beverage Manager in a hotel. (10)
- Q.5. Explain the following (**any two**):  
(a) Dispense bar  
(b) Still room  
(c) Food pick up area (2x5=10)
- Q.6. Classify Non-alcoholic beverages. Briefly explain different speciality tea found around the world. (4+6=10)

Q.7. Draw a dummy waiter and list items to be stored in a side station.

**OR**

Explain the different methods that are used for silver cleaning.

(10)

Q.8. Explain the following terms (**any five**):

- |                    |                |
|--------------------|----------------|
| (a) QSR            | (b) Grill room |
| (c) EPNS           | (d) Syrup      |
| (e) Turkish coffee | (f) Kiosks     |
| (g) Barbeque       | (h) Spencer's  |

(5x2=10)

Q.9. Write the French equivalents of **any ten**:

- |                 |                        |
|-----------------|------------------------|
| (a) Water       | (b) Glass              |
| (c) Spoon       | (d) Fork               |
| (e) Knife       | (f) Plate              |
| (g) Cup         | (h) Head waiter        |
| (i) Table cloth | (j) Restaurant Manager |
| (k) Captain     | (l) Tea                |
| (m) Coffee      |                        |

(10x1=10)

Q.10. Write short notes on **any two**:

- Welfare catering
- Vending machines
- Railway catering in 21<sup>st</sup> century

(2x5=10)

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